

CONDITIONS STORE LOCATOR EMERALD ETERNAL GREEN

The products of Emerald Eternal Green (EEG) can be found in more and more physical stores and online webshops. We offer external (sales) partners the opportunity to sign up for our store locator, so they can be found better and faster by (potential) customers. By registering for the store locator, the (sales) partner declares to be familiar with and to comply with the (minimum) conditions for participation in the EEG store locator as stated in this document. The final assessment as to whether a (sales) partner sufficiently meets the conditions listed below will always remain at the sole discretion of EEG.

In order to participate as an external (sales) partner in our store locator, the following minimum conditions apply:

- The store locator is merely a tool made available on the EEG website. EEG offers no guarantees for, and accepts no liability in case of, not appearing in the store locator as a (sales) partner or the (temporary) unavailability of this store locator tool due to any technical malfunction, defects, delay or for any reason otherwise.
- No guarantee is given by EEG as to the correctness and reliability of any information contained in the tool.
- EEG may at any time decide to discontinue the use of the store locator without being held liable and without being obliged to pay any compensation or damages.
- EEG can at all times decide to refuse a (sales) partner, to remove them from the store locator and/or to change the name of a partner, without giving any reason. EEG does not accept any liability for this and is also not obliged to pay any (damage) compensation in that case.
- (Sales) partners are indicated in the store locator by means of a name to be provided by them. EEG obliges its (sales) partners to state their trade name as registered in the local Chamber of Commerce. Only under strict conditions and with the written approval of EEG, parties may deviate.
- There must be a representative, physical store. Participation in the store locator is excluded for (sales) partners with a store registered at a residential address or another address not accessible to public.
- The presentation of the EEG collection in the store must at all times be in line with EEG policy.
- If the sales figures of a (sales) partner deviate to such an extent from what EEG may expect from a good and professional (sales) partner, EEG reserves the right to exclude this (sales) partner from participation, without any obligation to pay (damages). This is always at the sole discretion of EEG.
- If a product is not available in the product range of the (sales) partner, but is available in the product range of EEG, the (sales) partner should, in consultation with the customer, look for the best possible solution to meet the customer demand.
- Participation of (sales) partners in the store locator will be evaluated based on customer satisfaction. If EEG is of the opinion that the customer satisfaction of the (sales) partner is insufficient or in case of bad reviews from customers, EEG has the authority to exclude the (sales) partner from participation in the store locator.
- (Sales) partner must sell all products originating from EEG under the name of Emerald.
- The EEG products will form a representative part of the artificial flowers and plants collection present in the store of the (sales) partner. EEG will have the sole right to judge whether the EEG products form a representative part of the artificial flowers and plants flower collection.
- Qualified staff in the store is essential and a requirement for participation in the store locator. (Sales) partner warrants that his/her staff, will assist and speak to customers properly.
- The overall entourage of the store must match and be in line with EEG's requirements for presentation(look), appearance(feel) and style.
- These conditions may be modified by EEG at any time.